**MILES**

**Person-centred Healthcare Strategies**

Person-Centred and Integrated Health Service (PCIHS)

Course Outline

1. Introducing the concept and practice of PPC Health Strategies

*Short slide presentation and group discussion (Exercise 1)*

*15-20 minutes*

*Q&A session up to 20 minutes*

1. Group Exercise: Developing Person-centred Services *(Exercise 2)*
2. Why Primary care?
3. How Good or Bad Hospitals operate without strong Primary Care?
4. Integrated Care: from concept to reality: leadership Role
5. Introduction to UHC and Primary Care as the basis of PCIHS
6. Leading to serve
7. Group Exercise: Hospital Management *(Exercise 3)*
8. General Discussion